

CERTIFICATE

Management System as per ISO/IEC 20000-1: 2011

In accordance with TÜV AUSTRIA HELLAS procedures, it is hereby certified that

SOFT ONE TECHNOLOGIES S.A.
L. Katsoni & 8, Achilleos Str.
GR-176 74 KALLITHEA, ATTICA, GREECE

Applies an IT Service Management System in line with the above Standard for the following Scope

PROVISION AND SUPPORT SERVICES FOR THE SOFT1 ERP SOFTWARE APPLICATION USED IN THE PROVISION OF CLOUD AND ON-PREMISES SERVICES TO CUSTOMERS WORLDWIDE FROM THE ATHENS HEADQUARTERS.

Certificate Registration No.: **01814002**

Valid until: 2017-10-28



Certification Body
at TÜV AUSTRIA HELLAS

Athens, 2014-10-29

This certification was conducted in accordance with TÜV AUSTRIA HELLAS auditing and certification procedures and is subject to regular surveillance audits.

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TÜV AUSTRIA
GROUP